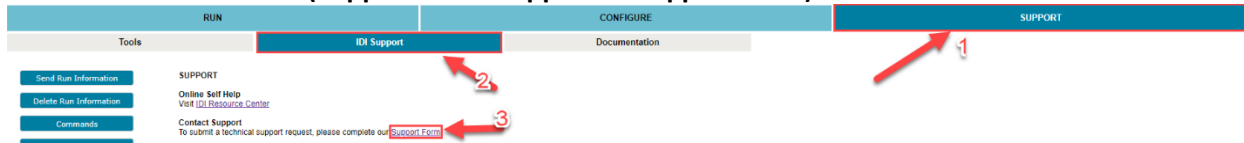


How Do I Submit a Support Request Through Time Bank Online?

To receive support from IDI's Technical Support Team, please submit a Support Form. To access the Support Form within Time Bank Online, please follow the steps shown in the screenshot below.

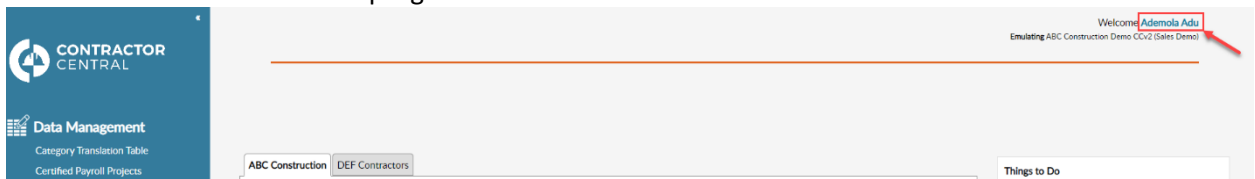
Timebank Online Process (Support → IDI Support → Support Form)



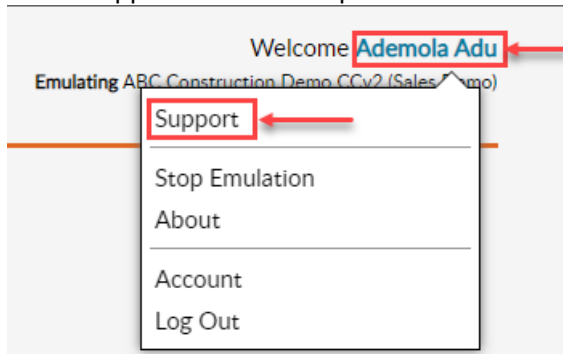
How Do I Submit a Support Request Through Contractor Central?

To receive support from IDI's Technical Support Team, please submit a Support Form. To access the Support Form within Contractor Central, please follow the steps shown in the screenshots below.

1. Select Your name in the top-right corner



2. Select Support from the drop-down menu



3. Click on "Send Support Request" to get access to the support form

Support

Contact Documents

Self Help

Visit our Resource center to see if you can find what you need there

[Visit IDI Resource Center](#)

Contact Support

Reach out to our support team to get more advance help

[Send Support Request](#)

[Close](#)