wisely by ADP

Help protect your money.



Tips and tools for keeping your account safe.

Wisely® is always working to safeguard your money.[2] But with debit card fraud and scams on the rise, it can be easy to fall for a scam. Here are some tips to help protect yourself from fraudsters and avoid scams.

As a Wisely member, you can help by being alert and taking proactive steps to protect yourself.

1

Protect your account

Wisely will never ask you for your passwords, login credentials, username or one-time passwords via phone, email, or text. If you are asked for a one-time password outside of the myWisely® app,[1] immediately call the number on the back of your card for assistance.

2

Be careful before clicking

Before clicking on any email links, hover over the link with your cursor to see the full URL. If you're not sure it's safe, don't click on it. Be aware of pop-ups as they may indicate you have malware on your computer.

3

Real time alerts

Set up real-time alerts right from the myWisely app[1]. Get alerted when anyone uses your card.

4

Regularly check your account history

Instantly lock your card in the myWisely app[1] if you suspect fraud.

5

Call for assistance

When in doubt of a request, call the number on the back of your Wisely card for assistance.

Keep your money safe.

Afford yourself every advantage.™

Set up account alerts at mywisely.com or by scanning the QR code.

[1] Standard message and data rates may apply.

[2] Your funds are protected from fraud if your card is lost or stolen. You must notify us immediately and assist us in our investigation if your card is lost or stolen or if you believe someone is using your card without your permission. For more information, please review your cardholder agreement by logging in to the myWisely app or online at mywisely.com.

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