Get cash when you need it at no charge[1]

Wisely® members:

Take this flyer to any Visa® member bank or Mastercard® member bank. You can find Visa and Mastercard member bank information inside of the myWisely® app[2].



Give this flyer to the teller to ensure that you can withdraw cash from your Wisely card account. If you are unable to get cash from your card at a bank, or if you are charged a withdrawal fee in error, please call the toll-free number on the back of your Wisely card.

Follow these simple steps at any Visa member bank or any Mastercard member bank:

- Take your Visa-branded Wisely card to any teller inside a Visa member bank, or take your Mastercard-branded Wisely card to any teller inside a Mastercard member bank. You must go to a teller inside the bank and not to an ATM.
- Follow the over-the-counter bank teller cash withdrawal instructions to withdraw cash from your Wisely card account.
- There is no charge[1] for the over-the-counter transaction, no matter how much cash you withdraw from your your Wisely card account.[3]
- Certain conditions may apply to cash disbursements in accordance with the network rules, regulations, and program guidelines, such as, but not limited to, a daily cash disbursement limit[3] from any Visa member bank or Mastercard member bank.

Attention Visa member banks or Mastercard member banks:

PLEASE DO NOT REFER MEMBERS TO ATMS FOR SERVICE. The Visa U.S.A. Inc. Operating Rules and Regulations and Mastercard International, Inc., Operating Rules and Regulations require that member banks authorized to provide cash disbursements make manual cash disbursements to other issuers' members, even if the member does not have a current banking relationship with that member bank. This is a manual cash disbursement that member banks must honor on all valid cards whether the card is embossed or unembossed or personalized or not personalized with the member's name. Member banks understand that manual cash disbursements require only one piece of positive identification (such as a valid passport, driver's license, or government identification card with picture) to validate the member's identity. Tellers must also compare the signature on the member's card with the signature on the transaction receipt.

[1] While this feature is available without a fee, certain other transaction fees and costs, terms, and conditions are associated with the use of this card. Please log in to the myWisely app or mywisely.com to see your cardholder agreement and list of all fees for more information.

[2] Standard message and data rates may apply.

[3] You can go to any participating bank and withdraw all of your money to the penny, up to $25,000, subject to any Visa member bank or Mastercard member bank limit. Inform the teller you wish to do an over-the-counter transaction, and tell them the amount you would like to withdraw. You may be asked to show your ID.

The Wisely Pay Visa® is issued by Fifth Third Bank, N.A., Member FDIC, pursuant to a license from Visa U.S.A. Inc. The Wisely Pay Mastercard® is issued by Fifth Third Bank, N.A., Member FDIC, pursuant to license by Mastercard International Incorporated. ADP is a registered ISO of Fifth Third Bank, N.A. The Wisely Pay Visa card can be used everywhere Visa debit cards are accepted. Visa and the Visa logo are registered trademarks of Visa International Service Association. The Wisely Pay Mastercard can be used where Debit Mastercard is accepted. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. ADP, the ADP logo, Wisely, myWisely, and the Wisely logo are registered trademarks of ADP, Inc. Copyright © 2025 ADP, Inc. All rights reserved.